

PROTECTION OF PERSONAL INFORMATION

Connecticut River Community Bank's policy is to protect and safeguard the confidential nature of personal, non-public information that it may obtain concerning its employees, customers, clients and other individuals. This information includes, for example, social security numbers, driver's license numbers, state identification cards, account numbers, credit or debit card numbers, passport numbers, alien registration numbers, and health insurance identification numbers ("Personal Information").

Connecticut River Community Bank will only disclose Personal Information on a strict business need-to-know basis and to the extent required or permitted by law. Connecticut River Community Bank will use commercially reasonable safeguards to prevent unauthorized access and disclosure of Personal Information. Although security cannot be guaranteed, Connecticut River Community Bank will maintain physical, electronic, and procedural safeguards to minimize the risk of unauthorized access or disclosure of such information. For example, Connecticut River Community Bank has taken the following steps to prevent disclosure:

- **We do NOT disclose any information about you to anyone, except as permitted by law. Examples of this might include disclosures necessary to service your account or prevent unauthorized transactions.**
- **We restrict access to information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic and procedural safeguards to protect this information.**
- **We do not disclose information about former customers except as permitted by law.**
- **No customer's records will be released to third parties pursuant to legal process or otherwise, in violation of the Connecticut Statutes relating to privacy of financial records (Connecticut General 36a-40 et seq.) or the federal Right to Financial Privacy Act.**
- **We have developed, implemented and maintain an up-to-date and comprehensive Information Security Policy & Program.**